



## All About Kids Pediatrics

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### Patient Discharge Policy

We want our patients and employees to be happy and healthy. We strive every day to make All About Kids Pediatrics a warm and welcoming place. We have put a lot of thought and care into our Attendance Policy, No Show Policy, and Billing Policy. Failure to comply with one or more of these policies is why most patients are discharged. It is important to read and understand these policies.

Alas, we acknowledge that we cannot be all things to all patients. Therefore, we reserve our right to discharge a patient from our clinic for failure to abide by our policies, or any of the following:

- Irreconcilable personality conflicts
- Habitual verbalization of dissatisfaction with our policies or conduct,
- Abusive language or behavior directed toward staff,
- Disruptive behavior that upsets or terrorizes other patients in the clinic,
- Destructive behavior that damages clinic property,
- Use of profanity,
- Habitual disregard of an advised plan of care,
- Habitual failure to return emails or phone calls, or otherwise making it difficult to communicate about the health and well-being of your child,
- Misuse—or the suspicion of misuse—of prescription medications,
- Request to commit insurance fraud,
- Forging of clinic documents, e.g. school notes, and
- Refusal to sign a vaccine refusal waiver for an under immunized or unimmunized child,
- Non-payment of responsible charges.

All patient discharges are considered with great care; we do not make these decisions lightly. If you are discharged from the practice, you will be notified by mail with a certified letter. You will have 30 days to find another physician. We will provide acute care only during the 30 day window after discharge.

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Parent/Legal Guardian Signature

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Date